

## ISSUES AND THREATS THAT FACEBOOK USERS FACE

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Most if not all of the 400 million active Facebook users would probably agree that the social networking site has become an integrated aspect of their daily lives. Unfortunately, users may not be aware that they face different threats every time they log in to their accounts. Just as staying connected and getting reacquainted with family and friends have become easier, even cybercriminals are now just one click away.

### Threats from Within

In 2008, the number of active Facebook users reached over 100 million. It was also around this time when a new worm first became notorious on the social networking site. Dubbed as "KOOBFACE," the malware family posted malicious links on users' walls by using the login credentials saved in cookie files to access user accounts. As such, it seemed as though the posted links came from registered users' Facebook friends, enabling the worm to leverage the trust that users place on their contacts.

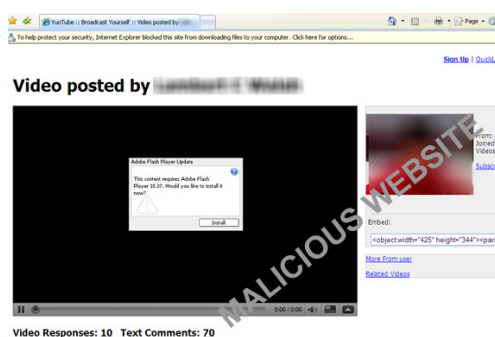


Figure 1. Fake YouTube site

While its routines were not entirely novel, the fact that KOOBFACE specifically targeted Facebook users made it noteworthy. With the site's users growing by the millions, cybercriminals quickly used its popularity and the false sense of security that the site creates to their advantage. The KOOBFACE gang, as its creators were called, likewise ensured that their malware stayed up-to-date. From simple links pointing to copies of the worm, a new KOOBFACE variant began sending personal messages to users. Clicking the link redirects users to a fake YouTube page where downloading a bogus Adobe Flash Player update leads to a malware infection.

The KOOBFACE malware family has since undergone major improvements, all designed to further increase its reach. These changes include a CAPTCHA-breaking component, a domain name setting (DNS) changer, a botnet upgrade to make it takedown proof, using applications for phishing attacks, a FAKEAV installer component, and a new component that imitates Facebook users.

A recently discovered bug, which allowed users to view the live chats of their friends, also proves that the site is not completely bug free and that other security flaws may still be discovered in the future.

## Threats from Outside

Numerous threats targeting the site's users exist even beyond Facebook's walls such as spammed messages. Using this tried-and-tested tactic, spammers sent out messages supposedly from a friend who has just added the recipient to his/her social networking circle. It also arrives with a .ZIP file attachment, which is actually an executable malware.



Figure 2. Executable malware file attachment

Another attack involves a dancing girl's video and a bogus Facebook website, the final payload of which is the download and installation of TSPY\_PAPRAS.AX. PAPRAS variants are information stealers that launch a carnivore sniffer to retrieve passwords from network packets, which are sent to remote sites.

A more notorious information stealer, Zeus/ZBOT, also targets Facebook users. Best known for stealing online banking credentials, certain variants of the Zeus/ZBOT malware arrive via an email requesting users to update their login credentials. In another Zeus/ZBOT-related spam attack, users are not only led to a phishing page but may also be infected using a malicious .PDF file, which exploits a known Adobe Acrobat and Reader vulnerability.

The following are some issues and threats that Facebook users face both inside and outside the site:

- Users who log in to their accounts are in danger of:
  - Clicking malicious URLs included in posts or messages
  - Adding rogue applications to their systems
  - Encountering security flaws or bugs
  - Posting PII
- Users who receive spam are in danger of:
  - Clicking links embedded in the email body
  - Downloading attached files

These can ultimately lead to malware download or information theft.

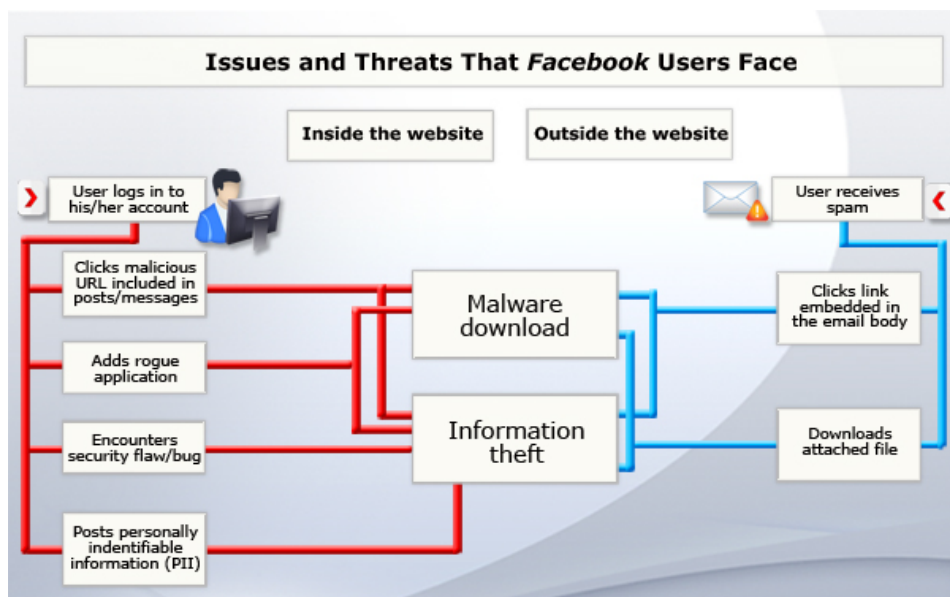


Figure 3. Typical infection diagram for Facebook-related threats

## Building Facebook Safety Nets

Faced with threats both inside and outside the site, users have very little leg room left to move around in. Instead of allowing these threats to cripple them, however, staying informed and up-to-date are still the best ways to stay threat free.

While logged in to the site, users must be wary of clicking links even if these came from trusted contacts. Think twice before clicking generic-sounding posts. It is also a good idea to countercheck dubious posts and to verify if one's contacts really created questionable posts.

▶ According to a Consumer Reports study, an estimated 1.7 million online households suffered from identity theft in 2009.

Making personally identifiable information (PII) such as one's complete birth date or home address accessible on one's *Facebook* account is a definite no-no, as these sensitive data are often used for identity verification in legal documents. In a [study by Consumer Reports](#), an estimated 1.7 million online households suffered from identity theft in 2009. To avoid this, it would be best to assume that anything shared online will become publicly available.

Users should also be selective in adding contacts. While the site promotes expanding one's network, adding a total stranger could have dire consequences such as what happened to a teenager in the United Kingdom.

It is also advisable to use secure passwords and to avoid using the same password for all online accounts. Security experts also recommend changing one's password every six months to further help keep online information safe.

The oft-repeated reminder on unsolicited emails should likewise be kept in mind. Embedded links and attachments included in spammed messages result in either malware infection or information theft or both. It would thus be good practice to directly log in to the site by accessing it on a browser instead of clicking links inside emails.

Using a reliable security solution that provides overall smarter protection against all kinds of threats—malicious files, spammed messages, and malicious sites and domains—is critical as well. Lastly, users would greatly benefit from reading up on the latest changes on *Facebook*. By staying informed about the social networking site, users might be able to better use the site's features to their advantage.

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